# CNS INVEGA SUSTENNA/TRINZA

Sitemaps

# CARD SORTING RECAP

#### BACKGROUND

Card sorting is an Information Architecture and Content Strategy exercise that allows teams to work together with stakeholders to reorganize and prioritize content within a site

- We began by auditing all site content to create cards that represent each content item
- Two Card Sorting exercises were conducted on 2/23/17 at the Neon office and 3/9/17 at the Janssen office. Teams divided into 2-3 groups with each session falling into 2 phases:
  - Phase 1: **The Closed Sort**, placing these content items in pre-determined **categories** arranged on a table, while free to **remove** irrelevant or old content and **add** newly proposed content (even entire categories). The teams discussed their decisions with the group, identifying points of synergy or difference
  - Phase 2: **The Story Sort**, envisioning the order in which different **types of users** may move through the content, and considering how things can be organized to best facilitate this
- The groups again discussed their decisions for the Story Sort, making sure to provide any relevant background in understanding their story flows



## CARD SORT IMPLICATIONS

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Based on our findings across both sessions of card sorting, the following implications for the Invega Sustenna and Trinza sites emerged:

- Explore **streamlining the FAQ**, working with other departments to determine which questions are really being asked by HCPs. Teams included much of this content in their relevant sections instead of grouped in an FAQ
- Multiple opportunities to streamline content and create engaging story paths for HCPs were surfaced
- Elevate prominence of easy to read charts and visual information
- Keep Administration section focused, prioritizing tools like instructional PDFs and video clips
- Create a patient-focused section to elevate relatable testimonial content
- Ensure the **HCP Treatment Team video** is easy to access
- Prioritize Molecule/particle data
- Utilize CTAs to guide a story flow that facilitates transitioning from Sustenna to Trinza
- Expand on **Dosing** section while dividing into logical secondary navigation

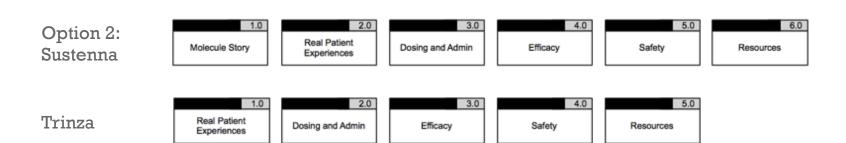


#### PROPOSED MAIN NAVIGATION

For both Sustenna and Trinza, we proposed two options for main navigation; one with a single nav for both sites, and one that highlights the Molecule story on the Sustenna site. Option 1 was selected by client

Option 1: Same nav for both sites







#### PROPOSED HOME PAGE CTAS

For Sustenna and Trinza, we proposed the following home page CTAs:

Sustenna

Dosing

Real Patient Experiences

**Molecule Story** 

HCP Treatment Team Video **Trinza** 

Dosing

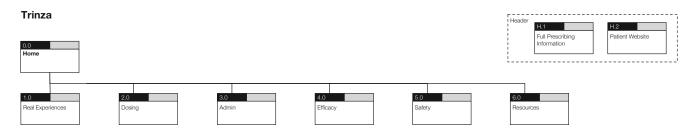
Real Patient Experiences

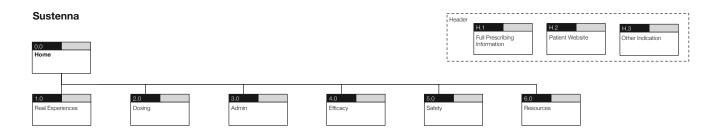
Access

HCP Treatment Team Video



### **SITEMAPS**





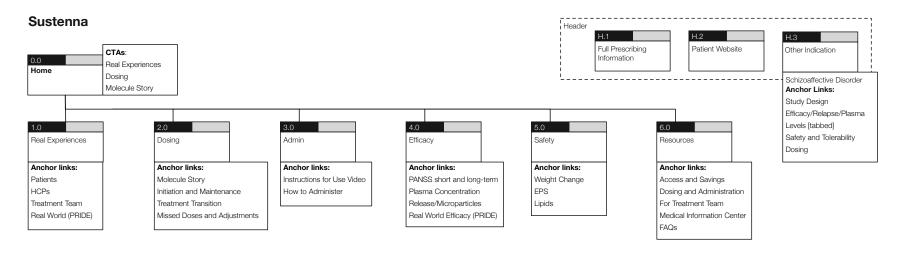
Footer for both sites

Fig. F.2 Fixed Medical Information Center

Fig. Medical Information Center



## SUSTENNA SITEMAP (WITH CONTENT)







### TRINZA SITEMAP (WITH CONTENT)

